Registration Issue Fix

If you are faced with the issue of your registration not going through, follow these steps…

* **CLOSE THE PROGRAM FIRST AND FOREMOST FOR THE CHANGES TO TAKE EFFECT**
* Click on your Start button

A computer screen with a mouse pointer and a green and black logo

Description automatically generated

In the Search bar type in “REG” which should bring up this option seen below:

A screenshot of a computer

Description automatically generated

* Click on Registry Editor to open this box:

A screenshot of a computer

Description automatically generated

* Once open, you’ll click on the “HKEY\_LOCAL\_MACHINE” drop down menu

A computer screen with a red line

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* In the LOCAL MACHINE drop down menu, you’ll click on “SOFTWARE”

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* In the SOFTWARE drop down menu, you’ll click on “WOW6432NODE”

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* In the WOW6432NODE drop down menu you’ll click on “AME Software”

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* In the AME Software folder you’ll find the “3.0” folder



Which should open up this box on the right hand side

A screenshot of a computer program

Description automatically generated

* Click on Customer ID to enter in your customer ID information
* Click on Customer Key to enter in the registration key
* After this point, exit out of the Registry Editor, and try to load the AME 3.0 program
* At this point, you should be successfully registered.
* IF YOU ARE STILL EXPERIENCING ISSUES PLEASE CONTACT

1-800-263-9455 FOR ADDITIONAL SUPPORT

IF the registration went through correctly, you’ll be greeted with your “Company List”

A screenshot of a computer

Description automatically generated

And you’re all good to go!